



Department of Community Services



JOAN T. DIAZ, MPA
DIRECTOR

Our Mission



The Department of Community Service serves as a ***safety net for struggling families*** throughout St. Charles Parish

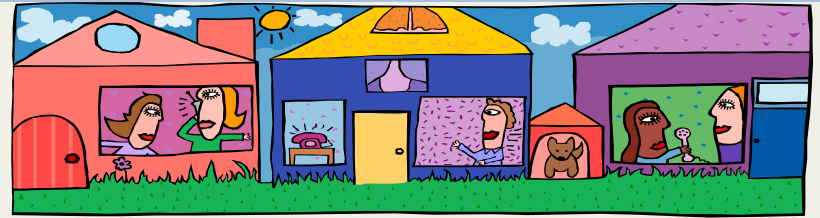
Our mission is rooted in service to the community and is characterized by ***programs and services that are responsive to the needs*** identified through comprehensive intake and assessment process.

777 applied for assistance
January – June 2012

Client Profile-2012



- 26% between age 18-25
- 40% between age 36-55
- 34% 55+



79% black - 19% white, 2% Hispanic, other

- 38% are Single **Parent Females**
- 45% Single (other)
- 17% in two parent/adult households

2012 Intake Data (Jan-June)



- Representative of all areas of the Parish
81% returning clients
19 % new(first time receiving assistance)

East Bank (52%)	West Bank (47%)
26% St Rose	23% Luling/Boutte
19% Destrehan/New Sarpy	15% Hahnville/Killona
7% Norco/Montz	6% Paradis/Des Allemands
1% Homeless	3% Ama

Community Impact



- 150+ Thanksgiving Baskets
- Emergency Food assistance to 190
- Prescription assistance to 4
- Clothing assistance to 4 fire victims
- Emergency Shelter/housing-13
- Other assistance -15
- 42 donated mattresses distributed

37 clients did not meet requirements for assistance

Emergency Assistance



- The Emergency Assistance program is designed to provide emergency aid of a temporary nature to low-income and unemployed families
- Energy, Atmos, and Share the Warmth (Atmos), funds are available to eligible residents to assist with utility bills.
- Emergency Food and Shelter



Energy Assistance Stats

January – June 2012



LIHEAP Applicants	Impacted	Amount	Crisis Applications	Amount
657	1,591	\$242,173	90	20,873

Second Harvest Food Bank

- Average 25-30 per month
- 177 clients served Jan-June



150 Thanksgiving Baskets





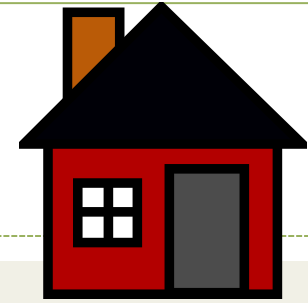
LifeSkills
achieve your personal best

**Building Self
Sufficiency
and Job
Readiness
Kingsley
House
Crisis
Counselor**

18 clients attended life skills
classes



Home Repairs



Health & Safety – 9 projects completed

- This program is designed to provide assistance to the elderly, low-income and single head of household homeowners in need of ***Emergency Home*** repairs.

Ramp Program-8 ramps completed

- Ramps are built by the Volunteers of America for disabled residents of St. Charles Parish

HUD H.O.M.E. Program- 3 homes YTD

Designed to assist eligible homeowners with home repairs up to \$40,000



Before



After





○ Summer Food

7,928 meals served during 2012
Serves lunch at east and west bank
school sites during the summer
months.

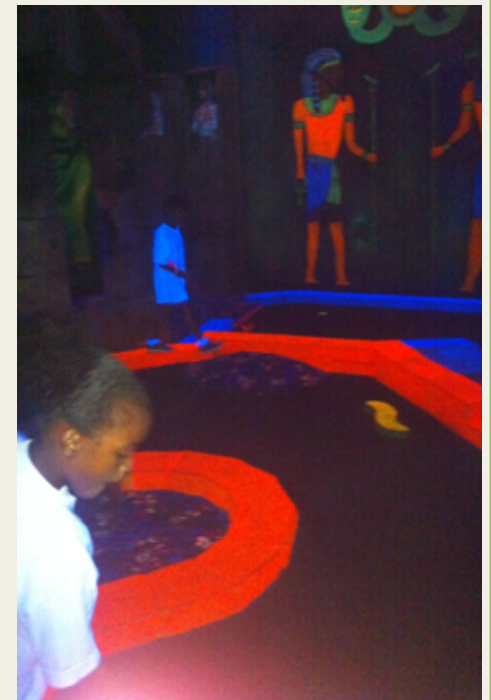
Children ages 18 and under and
handicapped adults are eligible.



St. Rose Community Center



- After-School activity center program- 598 drop ins
- Summer enrichment program-40
- 1,805 snacks distributed



Killona Outreach



62 Youth participated in the Summer Enrichment Pilot Program



Other Initiatives & Partnerships



- Projects with Purpose
- Catholic Hearth Camp
- Marine Corps Toys for Tots
- Catholic Charities Toys, Money Matters
- Kingsley House

